

SuperCare Xchange Program

You can only achieve your production goals if your machines remain in operation. Minimizing machine downtime is critical since, if maintenance actions are not done quickly, your production goals can be delayed. With the Super Web Digital Xchange Program, you have a ready supply of like-new, re-manufactured parts readily available. We have Xchange components available for:

- **IDS Blades**
- **Servers**
- **Drives**
- **Motors**

Reduces operating costs

The Supercare Xchange program helps reduce your operating costs through:

- **Limited downtime:** costly downtime is limited to the time required to replace the failed component, compared to the duration of a full repair
- **Limited inventory:** the need to carry costly inventory is eliminated since component inventory is managed by our service centers; regional warehouses around the globe are available 24/7 to accommodate your needs
- **Reduced component costs:** the costs of an exchange component can be significantly less expensive than a new component
- **New warranty:** your exchange component comes with a year parts and labor warranty.
- **Newest technology:** your exchange component is totally re-manufactured to original equipment specifications, following exacting Super Web Digital's standards, and incorporating the latest OEM design improvements

Our re-manufacturing process

In our Supercare Xchange program, components are re-manufactured to original equipment specifications, incorporating the latest in design improvements.

The re-manufacturing process begins with the complete disassembly of the component, followed by a thorough investigation and testing, then repaired with the high quality products we offer.

To minimize the possibility of any defects, testing is carried out on all load-bearing assemblies and working mechanical. Parts requiring repairs are either brought back to original OEM specification or replaced to restore the assembly to like-new condition.

After repairs are made and parts are replaced, the components are tested to replicate real-world applications. When the component has passed all testing procedures, it is put into stock at a warehouse, waiting for the next customer's need.

Our ordering process

With our SuperCare Xchange program, the parts are already on the shelf. After you receive your order, we ask you send back your parts for a core Xchange. We provide the transport back and when the part is received you will receive a core credit to place towards the invoice. It is easy as that!